# How's Business? SEPTEMBER 2021 

Every 3 months Tourism South East carries out a tourism business confidence survey across South East England.

of businesses are $56 \%$ very confident or confident in visitor bookings /revenue for the next 3 month

How are bookings looking for the next 12 months, compared to 2019


## TRENDS <br> increase in cancellations

customers are

## more demanding

people are DOUBt: BOOTING both UK \& Overseas

## SMALLER GROUPS

