



**TOURISM  
SOUTH EAST**

## Training and Skills Opportunities

**SEDA** SOUTH EAST  
ENGLAND  
DEVELOPMENT  
AGENCY  
Working for England's World Class Region

**Book the courses now to secure the subsidised rates. Prices valid until 14 February 2012.**

Tourism South East has funding available to offer businesses support and training at heavily subsidised rates. In-house delivery to suit your organisation can also be arranged. **If you are....**

- A full member of Tourism South East (*Member Price*)
- A business in the Tourism, Leisure & Hospitality industry (*Limited Special Offer*)

### Welcome All

Give your staff the confidence and skills to provide a great and personalised service to customers with disabilities and varied specific needs that will help your business drive up and improve customer recommendations whilst ensuring you meet legal and best practice requirements.

**Now includes details of the new Equality Act 2010**

**Standard Price: £95pp**

Thurs, 15 March 2012  
Isle of Wight Chamber of Commerce,  
Newport

Funded through Accentuate

**Timings: 9.30am - 4.30pm (approx )**

**Special Offer: £25pp**

