

Membership Privacy Policy

This policy explains when and why we collect personal information about you as a person or business, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

Any questions about this policy should be emailed to our nominated representative poliver@tourismse.com (company secretary) or by writing to Tourism South East 40 Chamberlayne Road, Eastleigh Hampshire, SO50 5JH 02380 625400

How is your data being collected and how will it be used?

The information will be collected once you complete the TSE application form or if you are a Destination Partner with an SLA or at networking events, travel events and shows or face to face meetings.

We may have more than one contact name and data stored in our membership database for the various departments that we are working with, for example the Membership contact may be different to the Group Travel Trade or Marketing contacts. If you would like to know who is listed under your business please contact membership@tourismse.com

We will send you member updates marketing opportunities, relevant Destination Partner PR opportunities (Destination Partners Only) and from time to time and alerts to what may be going on within the industry along with any events that may be taken place that you will have the opportunity to attend.

We may send you the occasional non compulsory membership survey to complete, any answers you provide will be anonymous unless you state otherwise.

Membership collateral and renewal notifications will also be sent via the postal service to your advised address. Destination Partners will be contacted by identified account managers.

How will your data be stored?

Your information will be held on a secure password protected server and only used to send you membership updates; industry updates renewal notifications; alerts for forthcoming events and the occasional membership survey.

Tourism South East is committed to protecting your privacy as a user of our website and the confidentiality of any personal information that you may provide us with during your visit to our websites.

We will not pass on your information to our partners or other third parties without your prior consent. However, we may disclose or give away your personal information if we are required to do so by law.

How long will data for members of TSE / deactivated members be stored?

Data for our members will be kept current and up to date along with the opportunity to complete preference forms at the time of annual renewals.

We will keep deactivated member data for up to 3 years to allow time for reengagement. During this period you may receive opportunities to rejoin via email unless you inform us that you would like to be removed from this list.